



I forgot my password

Learn how to reset your password should you be unable to login.

1

Click 'Forgot password'

On the [login page](#) choose 'Forgot password'.



LOGIN

FORGOT PASSWORD

2

Enter your new password

Enter your email and your new password. Make sure it meets all the requirements, then click 'Reset password'.



RESET PASSWORD

BACK TO LOGIN

3

Enter the verification code

Enter the verification code that was sent to your email. The sender is 'no-reply@verificationemail.com'; please also check your spam folder.

Confirm your password change

Please enter the code sent to your email to verify your password change; check your spam if you don't see it in your inbox.

CONFIRM



Your password has been updated

Now you can log back into your account using your email and new password.

Any questions?

If you have any questions, feedback or concerns, feel free to email us at support@mymynd.co.uk and we will be happy to help.

